



Gaming Policy and
Enforcement Branch

ANNUAL REPORT

2024/2025

LETTER OF TRANSMITTAL

I am pleased to present the 2024/25 Annual Report of the Gaming Policy and Enforcement Branch (GPEB) of the Ministry of Public Safety and Solicitor General for delivery to the Legislative Assembly and the citizens of British Columbia.

The information in this report reflects the activities of the branch between April 1, 2024, and March 31, 2025. GPEB is responsible for the regulatory oversight of British Columbia’s gambling sector. This includes all commercial gambling conducted and managed by the British Columbia Lottery Corporation (BCLC), licenced charitable gambling events, horse racing, and the delivery of responsible and problem gambling programs. The branch’s activities are intended to ensure gambling is conducted safely and with integrity.



HONOURABLE NINA KRIEGER
Minister of Public Safety and Solicitor
General

ACCOUNTABILITY STATEMENT

Solicitor General:

I am pleased to present the 2024/25 Annual Report for the Gaming Policy and Enforcement Branch (GPEB). This report covers the period between April 1, 2024, and March 31, 2025. I am accountable for the contents of this document and the basis on which the information has been reported.

As mandated under the *Gaming Control Act* (GCA), and within the provisions of the Gaming Control Regulation (GCR) and the Criminal Code of Canada (CCC), GPEB is responsible for the regulatory oversight of gambling and horse racing in British Columbia, as well as the delivery of responsible and problem gambling programs.

GPEB’s continued focus through the year was working to bring the new *Gaming Control Act* (2022) (‘Act’) into force, which will implement government’s commitment to protecting the integrity of the gambling industry and establishing a modern, adaptive regulatory environment.

GPEB worked to develop a broad package of Lieutenant Governor In Council (LGIC) and General Manager (GM) regulations. These will constitute a significant change for the industry, and so GPEB has taken the time to conduct extensive consultation and thorough policy development, to support a robust reform of B.C.’s gambling regulatory framework.

When the new Act is in force, GPEB is also expected to transition to the Independent Gambling Control Office (IGCO). The IGCO will focus exclusively on regulatory matters related to gambling, horse racing, and responsible gambling programs. Internally, to operationalize this change, GPEB has a significant change management project underway which is preparing updates to IT systems, developing a new external website with IGCO branding, and making necessary changes to its operational policies and procedures to be ready for launch.

Finally, GPEB also commenced a review of the horse racing industry in B.C. to better understand the sector’s economic and social contributions to the province. This includes an economic impact assessment and engagement with industry and other key parties to inform government of the opportunities and challenges the industry faces.

Sam MacLeod

Assistant Deputy Minister and General Manager
Gaming Policy and Enforcement Branch

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OVERVIEW

GPEB regulates all gambling¹ in B.C., ensures the integrity of gambling industry companies, people and equipment, and ensures compliance with policies and standards established under the *Gaming Control Act* and the Gaming Control Regulation.

This includes regulatory oversight of commercial gambling conducted and managed by the British Columbia Lottery Corporation (BCLC) (i.e., lotteries, casinos, community gaming centres, commercial bingo halls and PlayNow.com), B.C.'s horse racing industry, and licensed charitable gambling events. GPEB also delivers responsible and problem gambling programs. GPEB's core objective is to ensure that a comprehensive and responsible gambling regulatory framework is in place.



Our Organization

The Gaming Policy and Enforcement Branch (GPEB) is responsible for the overall integrity of gambling and horse racing in British Columbia. We achieve this by maintaining a regulatory and service delivery framework that promotes fairness, public safety, and public confidence.

Our Vision

The public has confidence in B.C.'s gambling industry.

Our Mission

To uphold the overall integrity of gambling by maintaining government's gambling policy, regulating the gambling sector, and providing related supports, services and community support programs that benefit British Columbians.

¹As the term "gaming" is used to describe both gambling and video gaming and there has been significant growth in the eSports industry, this report uses the term gambling for clarity. Exceptions include proper nouns – the *Gaming Control Act*, Gaming Control Regulation, Community Gaming Centres, Licensed Gaming Online, Community Gaming Grants, Joint Illegal Gaming Investigation Team, Gaming Online Service, and Gaming Account Summary Report.

Gambling in B.C.

In 2024/25, the commercial gambling industry included: PlayNow.com – the only legal online gambling website in B.C., provincial and national lottery games, 25 casinos (including two racecourse casinos), 11 community gaming centres, 13 horse racing teletheatres, two horse racetracks, and one commercial bingo hall.

\$1.4 BILLION

In 2024/25, \$1.4 billion in commercial gambling revenue was returned to government after deducting prize payouts and expenses. This revenue was used to support local communities, the horse racing industry, provincial health and other programs, and the First Nations revenue sharing entitlement.

\$185 MILLION

In 2024/25, \$185 million was generated through licensed gambling events for not-for-profit charitable and religious organizations, fairs, exhibitions, and other community benefits in B.C.

WHERE DID B.C. GAMBLING REVENUE GO?

- \$912M** ➤ Consolidated Revenue Fund to support provincial programs and services.
- \$147M** ➤ Health Special Account, specifically for health care initiatives.
- \$140M** ➤ Non-profit community groups through community gaming grants.
- \$98M** ➤ Revenue sharing entitlement to the B.C. First Nations Revenue Sharing Limited Partnership.
- \$87M** ➤ Local governments that host casinos through Host Financial Assistance Agreements.
- \$8M** ➤ Horse racing industry.
- \$4M** ➤ Joint Illegal Gaming Investigation Team (JIGIT)

LICENSING, REGISTRATION AND CERTIFICATION

GPEB is responsible for the licensing of charitable gambling events, registration of industry participants, and certification of gambling systems and supplies.

Events, industry participants, and gambling supplies, including systems and technologies, are vetted for suitability prior to entering and at regular intervals while operating within B.C.'s gambling industry. The vetting process may include background checks, interviews, and system testing. These activities help to ensure fairness and maintain a high level of integrity in gambling operations throughout the province.

Charitable Licensing

GPEB's licensing program is responsible for the administration of gambling event licences, which allow eligible organizations and individuals to fundraise by holding a single gambling event or a series of events within B.C. for delivery of programs and services that benefit the broader community.

GPEB ensures that licensed gambling events are conducted fairly and transparently, and that organizations applying for a licence are in good standing, have an approved governance structure and open membership, and operate according to sound financial practices. GPEB also conducts audits of licensees to ensure they follow rules designed to protect the public and the integrity of gambling in the province, and that proceeds are used to support the eligible programs stated in the licence.

Refer to Appendix B, Table 1, Licensed Gambling



Charitable Licensing

In 2024/25, GPEB issued 9,978 licences to eligible organizations to conduct gambling events. In turn, community organizations raised \$184.7 million to support their programs and services.

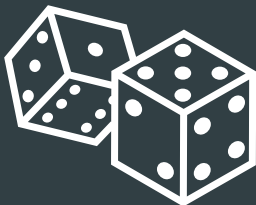
GAMBLING EVENTS REQUIRED TO BE LICENSED BY GPEB INCLUDE:



Ticket Raffles



Bingos



**Social and limited
occasion casinos
& Wheels of Fortune**



Poker

Registration

THERE ARE THREE DISTINCT TYPES OF REGISTRATION IN B.C.'S GAMBLING INDUSTRY:



CORPORATE

Applies to organizations and their senior officials and employees



PERSONNEL

Applies to workers involved in and supporting the gambling industry



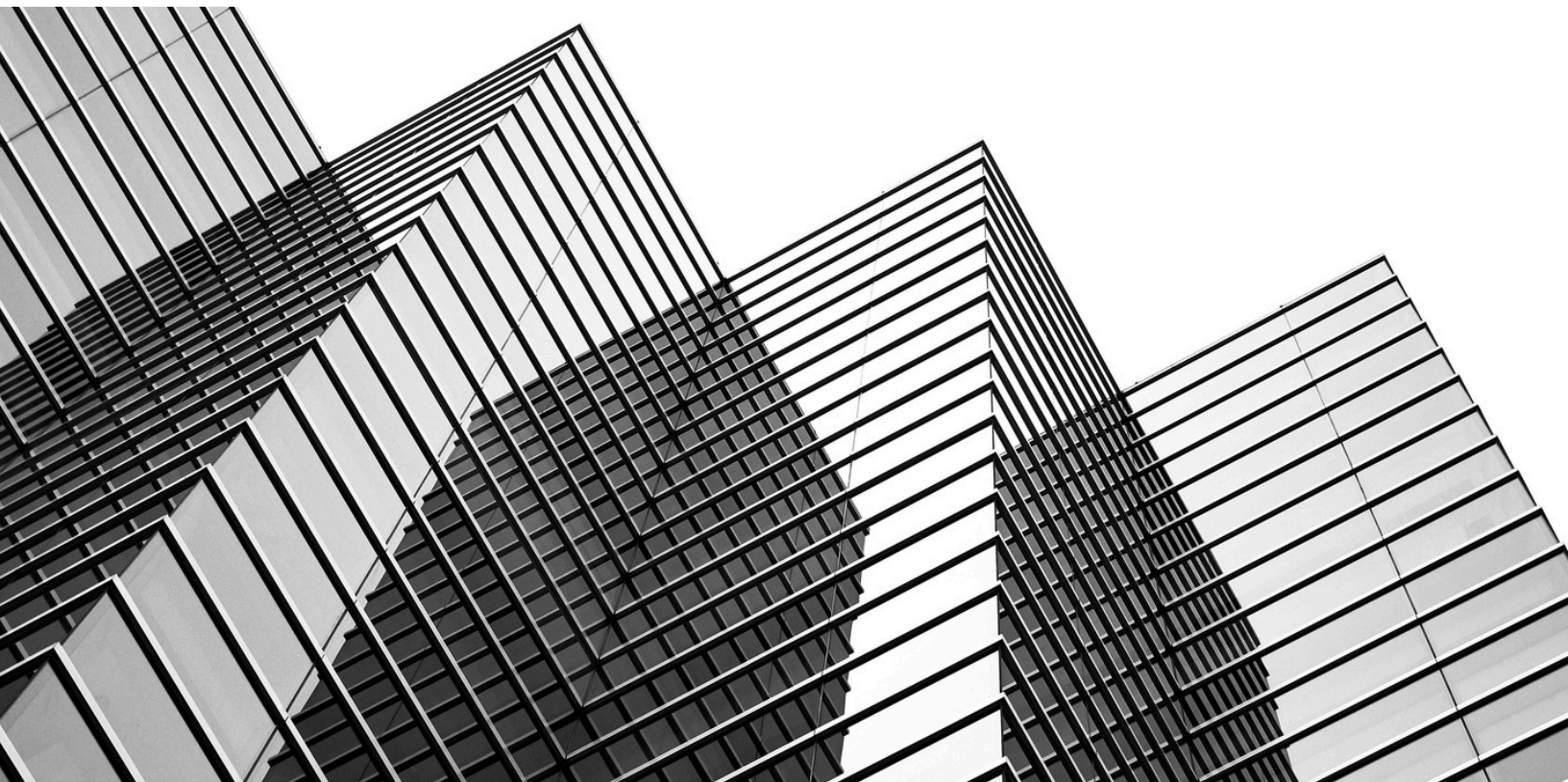
LOTTERY RETAILERS

Applies to businesses and contract managers involved in the sale of lottery products

Applicants are subject to a background investigation to establish the suitability of the person for appointment or employment in B.C.'s gambling industry. There is an application fee for each type of registration and that fee partially offsets the costs of processing and vetting the application.

Corporate Registration

GPEB conducts an in-depth investigation of gambling-related businesses, their ownership and governance structures, and their executive personnel, to ensure applicants are suitable to participate in B.C.’s gambling industry. Companies required to be registered include operators of casinos and other land-based facilities, gaming services providers and suppliers, and manufacturers or distributors of gambling supplies. This includes providers of digital (games and supporting software) and physical (slot machines, automatic shufflers) supplies.



GPEB also registers other service providers such as gambling consultants, raffle services, security, and ancillary services such as food and janitorial services provided at gambling facilities. Corporate registrants are subject to annual fees and costs related to the due diligence and investigative processes necessary to determine the organization’s initial and ongoing suitability.

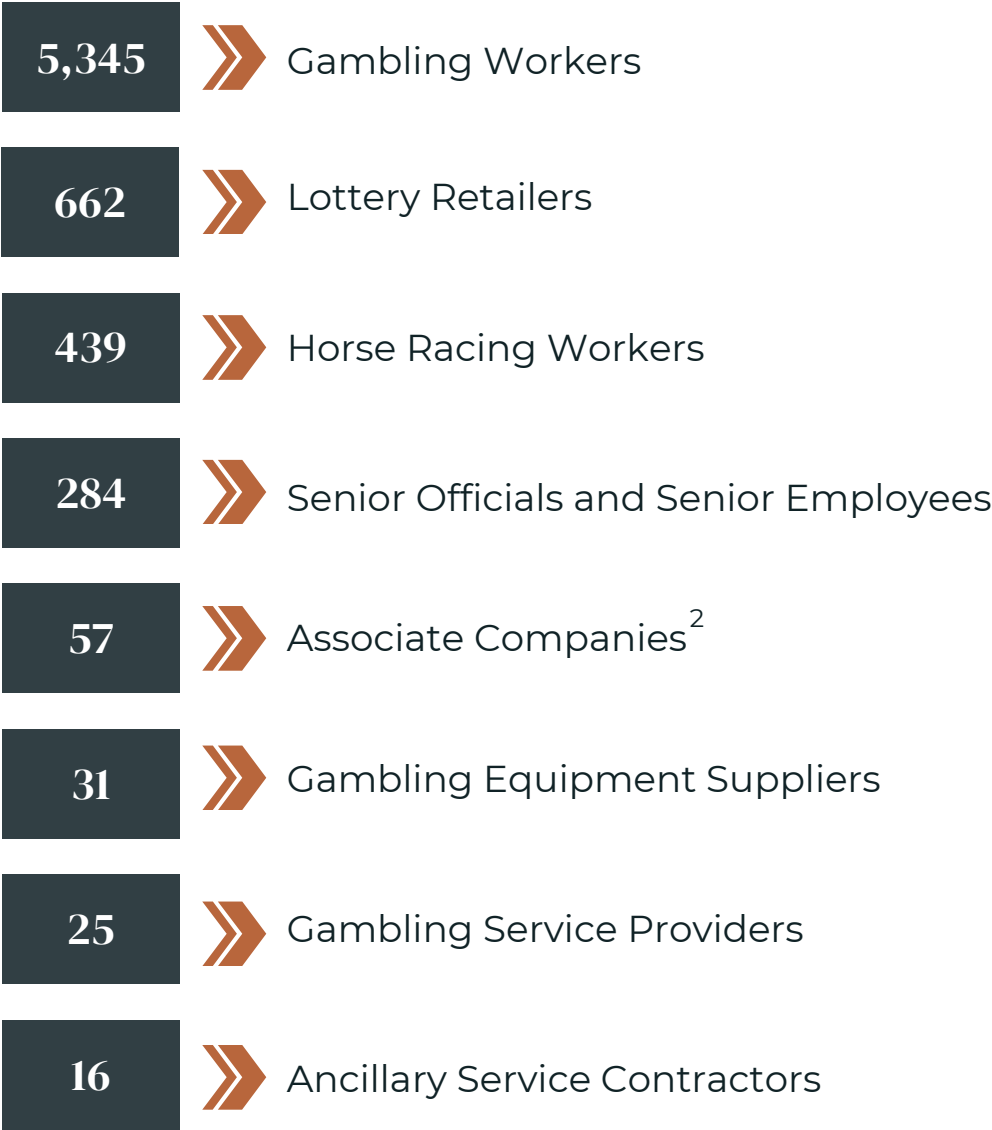
Refer to Appendix B, Table 2: Corporate, Lottery Retailer Registration and Personnel Registration

Personnel and Lottery Registration

GPEB registers all workers involved in the commercial gambling industry. This includes individuals working in casinos, commercial bingo operations, horse racing, and those overseeing lottery retail operations. In addition, GPEB registers individuals working with service providers to the gaming industry, where those individuals may be present at a gaming facility or hold a role with access to gaming systems or supplies.

Refer to Appendix B, Table 3: Registration Decisions

IN 2024/25 GPEB PROCESSED NEW AND RENEWED REGISTRATIONS FOR:



²The term ‘Associate Companies’ refers to organizations that hold an interest in, or otherwise benefit from, or oversee, a Gaming Services Provider.

Game Integrity

Prior to being used in B.C.’s gambling industry, all gambling supplies must be tested to the applicable requirements set forth in GPEB’s Technical Gaming Standards. GPEB establishes and maintains these standards to ensure that gambling supplies operate fairly, deliver the stated odds of winning, and are auditable.

GPEB investigates player complaints and all reports of malfunctioning gambling supplies, including issues with casino-based electronic gambling devices (e.g. slot machines or gaming terminals), lottery products, internet gambling software, and electronic raffle systems.

Gambling supplies are routinely upgraded and need to be reviewed and recertified. Certification is suspended or revoked when a manufacturer or an Accredited Testing Facility (ATF) reports that a particular gambling product no longer meets GPEB’s Technical Gaming Standards or in cases where the product has malfunctioned. Gambling supplies for which certification has been suspended or revoked must be taken out of service and not used in commercial or charitable gambling operations. Prior to being reinstated, any repairs, modifications, or upgrades must be retested by an ATF and recertified by GPEB.

Refer to Appendix B, Table 4, Gambling Supplies Certification



COMPLIANCE

GPEB conducts both charitable and commercial gambling audits to ensure compliance with legislation, regulation, and public interest standards and directives.

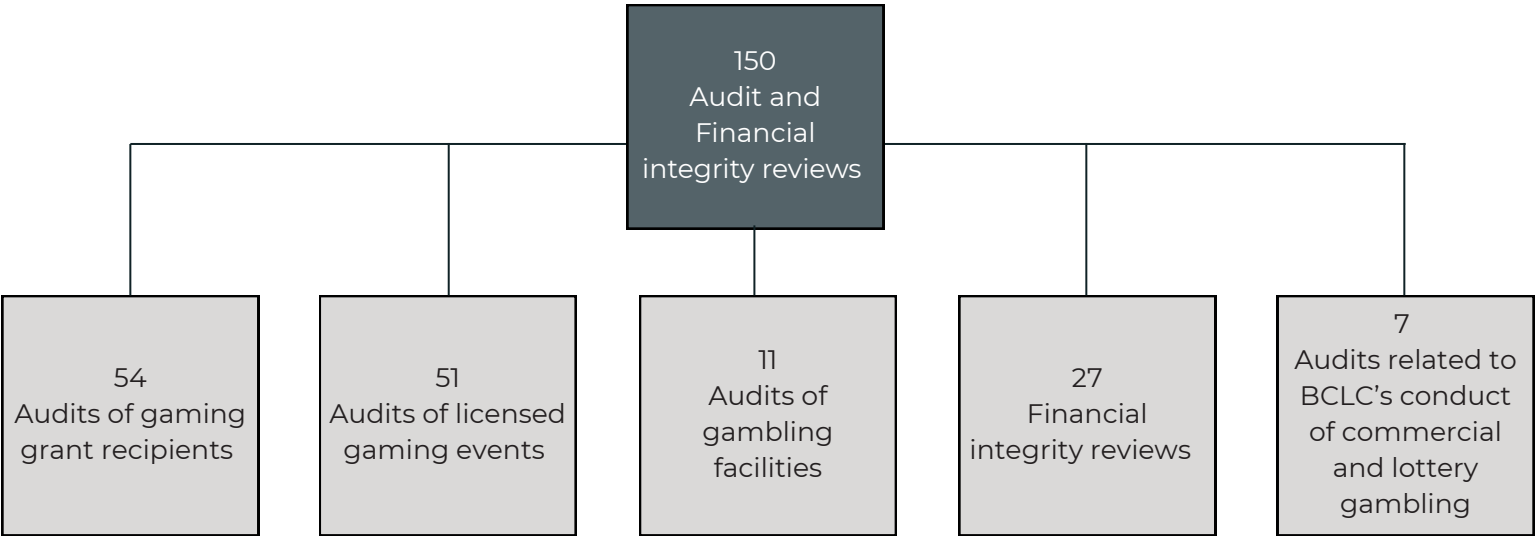


GPEB uses a risk-based approach to focus audit resources on areas of greatest priority to the branch. It also promotes compliance with provincial gambling legislation through education for eligible organizations that conduct licensed gambling or receive gaming grants.

The annual audit plan outlines the five main areas that are audited:

1. BCLC's overall conduct and management of all forms of gambling, including PlayNow.com and anti-money laundering procedures;
2. BCLC's conduct and management of lottery gambling;
3. BCLC's conduct and management of commercial gambling facilities (casinos, community gaming centres, and bingo halls);
4. Horse racing; and,
5. Licensed charitable gambling and community gaming grants.

In 2024/25, GPEB’s audit program undertook:



COMPLIANCE AND EDUCATION ENHANCEMENT PROJECTS

Compliance and education enhancement projects were undertaken during the year and used by GPEB as an opportunity to increase contact with charitable organizations.

12,350

Educational bulletins were distributed to charitable organizations conducting licensed gaming events or that received a community gaming grant during the past year.

2,078

Notifications were sent to charitable organizations that were non-compliant with mandatory reporting requirements (Gaming Account Summary Reports and Gaming Event Revenue Reports).

HORSE RACING

GPEB regulates horse racing events in B.C. and develops policies and rules to ensure horse racing is conducted fairly and with integrity.

B.C.’s horse racing industry comprises approximately 1,700 licensed owners, jockeys, drivers, trainers, grooms and exercise riders, all of whom must be licensed and registered with GPEB. In 2024/25, 439 horse racing workers were either licensed for the first time or had their licences renewed.



In 2024, GPEB’s stewards and judges issued a total of 164 rulings: 114 were for thoroughbred racing infractions (issued by stewards), and 50 were for standardbred racing infractions (issued by judges).

Refer to Appendix B, Table 7, Horse Racing Rulings

In 2024, GPEB had 13 registered teletheatre sites in B.C. that presented simulcast satellite broadcasts of horse races conducted at local, national and international tracks.

HORSE RACING

Horse Racing Betting Fees

Horse racing betting fees are levies on bets made at horse racing events at Hastings Racecourse, Fraser Downs Racetrack, and Horse Racing Teletheatre B.C. (4.5 per cent on tractor³ bets and 2.5 per cent on other bets).

Betting fees are transferred into the Consolidated Revenue Fund on a monthly basis. In 2024/25, the Province collected \$3.2 million in betting fees, retained \$1.9 million to offset the cost of regulating the industry, and returned \$1.3 million to the industry.

Refer to Appendix B, Table 8, Horse Racing Wagering

Horse Racing Review

In 2024/25, GPEB commenced a comprehensive review of B.C.'s horse racing industry to better understand its economic and social contributions to the province.

A key component of the review is an economic impact assessment designed to estimate the industry's footprint in terms of gross domestic product, employment, and tax revenue. In addition to the economic analysis, the review also included engagement with the industry and other key parties, including the track operator (Great Canadian Entertainment), BCLC, and the Cities of Vancouver and Surrey, to inform government of the opportunities and challenges the industry faces. This review is anticipated to conclude in Fall 2025.

³A tractor bet, the bettor picks three horses to finish first, second and third, in exact order.

ENFORCEMENT

GPEB enforces the *Gaming Control Act* (GCA) and Gaming Control Regulation (GCR). Investigators respond to instances of any conduct, activity or incident occurring in connection with gambling that could threaten the integrity of the industry – including instances of potential criminal activity.

GPEB operates under a risk-based regulatory enforcement model, guided by defined objectives emphasizing social responsibility, public safety, and voluntary regulatory compliance. The Division works collaboratively with BCLC, gaming services providers, and other law enforcement agencies, including police, to safeguard the industry and address vulnerabilities.

Investigations

GPEB's investigators work with the police and other regulatory agencies to investigate various illegal gambling activities, including unauthorized lottery schemes, illegal gambling houses, and criminal offences occurring within casinos (such as loan sharking and money laundering).

GPEB may recommend charges for prosecution, issue tickets and warnings, or recommend administrative sanctions.

Joint Illegal Gaming Investigation Team

The Joint Illegal Gaming Investigation Team (JIGIT) is a coordinated investigation unit designed to address illegal gambling and money laundering. JIGIT is a partnership with the Combined Special Forces Enforcement Unit BC (CFSEU-BC), the largest integrated joint forces police unit in Canada.

The primary focus of JIGIT is to disrupt organized crime and gang involvement in illegal gambling and to prevent criminals from using B.C. gambling facilities to launder the proceeds of crime.

ENFORCEMENT

Gaming Intelligence Investigation Unit

Operating within JIGIT, GPEB's intelligence specialists in the Gaming Intelligence Investigation Unit (GIU) work collaboratively with law enforcement partners to provide the government, and its policing partners, with information and situational awareness of organized crime and illicit activity impacting the integrity of gambling in B.C.

The GIU's mandate is to provide dedicated, integrated and coordinated multi-jurisdictional intelligence on illegal activity within B.C.'s gambling sector, with a particular focus on transnational organized crime networks and money laundering. The GIU is designed to improve the integrity of gambling in B.C. by enhancing all levels of enforcement, disruption, deterrence, and prevention, and specifically targeting high-threat criminal entities.

Illegal Online Operators

PlayNow.com is the only legal online gambling website in British Columbia. Despite this, numerous commercial gambling websites hosted outside the province continue to advertise and offer services to British Columbians. These illegal operators undermine the integrity of the regulated market and pose significant risks to public safety, including access by minors and inadequate protection of players from the harms of problem gambling.

In 2024/25, GPEB continued to focus resources to investigate and take action to suppress these operations, including through direct engagements with illegal operators offering services to B.C. residents and facilitators of marketing activities for illegal online gambling websites. These investigations are ongoing.

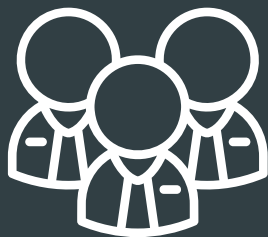
Highlights of Enforcement Activities in 2024/25:



Issued 109 prohibitions from B.C. gaming establishments to protect casino patrons from individuals who pose a risk to public safety



Addressed 88 unlicensed gambling events in the community



Completed 56 investigations into allegations of wrongdoing against registered gaming workers



Provided an immediate, frontline response to 39 high risk incidents reported in “real time”

Refer to Appendix B, Table 9, Investigations and Enforcement Actions of Incidents Reported

GAMBLING SUPPORTS

GPEB works to prevent gambling-related harms and to offer barrier-free support to B.C. residents impacted by gambling. This includes providing expert advice on the Province's various responsible gambling standards and conducting research to inform harm-reduction efforts and policies that prioritize the mitigation of gambling harms.



GPEB administers Gambling Support BC (GSBC), which provides a comprehensive range of services, from public awareness initiatives to direct supports:

PUBLIC AWARENESS AND EDUCATION:

Through multimedia outreach, GSBC increases public awareness about responsible gambling and the risks of problem gambling. The Division also offers training for schools, community organizations, and workplaces to equip stakeholders and partners with tools to identify and manage gambling-related harms.

EARLY INTERVENTION AND SUPPORT SERVICES:

GSBC's harm reduction services include community outreach, free clinical or therapeutic counselling, and day treatment programs for individuals and families facing gambling-related harms.

SPECIALIZED PROGRAMS:

GSBC offers specialized services for Indigenous individuals and communities, focusing on client-centred, Nation-based, and community-driven approaches. These services incorporate traditional and cultural values, fostering wellness and strengths-based support tailored to each community's unique needs.

Gambling Supports highlights

In 2024/25, GSBC continued to deliver high-quality services to individuals and families affected by gambling harms across British Columbia. GSBC focused on maintaining strong program performance and ensuring seamless service delivery through its network of community providers. This steady approach ensured that people continued to receive timely, accessible, and person-centred supports.

In addition, GSBC's service providers facilitated traditional Indigenous games in school districts throughout B.C., creating culturally grounded opportunities for Indigenous youth to engage in physical activity, storytelling, and community connection. Providers also delivered sessions to help youth develop informed decision-making skills through culturally relevant approaches. Complementary workshops for allied professionals focused on traditional wellness practices and holistic approaches to well-being. These efforts were supported by GSBC wellness kits, which offered tangible, culturally rooted resources to reinforce the teachings shared during each session.

Refer to Appendix B, Table 10, Gambling Support BC

78%

**GSBC HAS ABOVE
AVERAGE TREATMENT
OUTCOMES WITH 78% OF
CLIENTS ACHIEVING
POSITIVE OUTCOMES***

**Based upon aggregate statistics from March 2025, with a dataset of over 6,832 completed treatment episodes since March 2012. These successful outcomes were achieved using an average of 8 counselling visits over 5 months.*

Responsible Gambling Standards

GPEB's Gambling Supports Division plays a critical role in safeguarding public health by providing expertise that shapes the Province's Responsible Gambling Standards. These standards are designed to protect minors, promote informed choices, reduce gambling risks, and ensure those impacted by gambling can access free, timely support.

Working closely with other GPEB divisions, BCLC, and community partners and stakeholders, the Division supports standards in key areas such as:

PUBLIC AWARENESS

Ensuring all marketing includes responsible gambling messaging and avoids unrealistic promises.

INFORMED DECISION-MAKING

Providing clear information on game rules, odds, and responsible play resources.

YOUTH AND SAFETY

Restricting the use of minors in advertising and ensuring gambling is not promoted to minors.

FINANCIAL TRANSPARENCY

Prohibiting the extension of credit for gambling.

SELF-EXCLUSION

Supporting a robust self-exclusion program with training and effective enforcement.

GAME DESIGN

Setting standards that ensure transparency and safety in both online and in-person games.

GPEB will be incorporating these standards into regulation under the new *Gaming Control Act*.

Internet Responsible Gambling Standards

To specifically address the risks associated with online gambling, GPEB's Gambling Supports Division provides expertise for online gambling standards that ensure a safe and supportive experience on BCLC's PlayNow.com.

Introduced by GPEB in 2022, the Responsible Gambling Standards for Internet Gambling Conducted by BCLC aim to:

- 1** Offer players a safe and informative online environment
- 2** Support informed decision-making and reduce gambling-related risks
- 3** Reduce harm and provide timely support to affected individuals

The Division's input helps shape a responsible gambling landscape that prioritizes public safety, transparency, and overall harm reduction.



GAMBLING POLICY

The *Gaming Control Act* requires GPEB to advise the Minister on broad gambling policy, standards and regulatory issues, and, under the Minister's direction, to manage the government's gambling policy. GPEB supports the integrity of gambling in B.C. by providing strategic policy advice that supports government's gambling objectives for the benefit of British Columbians.



GPEB IS RESPONSIBLE FOR:

1. Identifying emerging issues in the gambling sector;
2. Providing advice and recommendations to B.C.'s Solicitor General, Deputy Solicitor General, and GPEB General Manager on policy approaches that protect the integrity of gambling;
3. Working with the gambling sector, including BCLC, gambling operators and associations, non-profit organizations, other provincial jurisdictions, and the federal government on gambling issues and initiatives;
4. Ensuring B.C.'s legal, regulatory and policy framework supports the integrity of gambling and government's objectives for the gambling sector, and;
5. Leading communications to the public about gambling.

Gaming Control Act and Regulations

Government passed a new *Gaming Control Act* (GCA), which received Royal Assent on November 3, 2022. The new legislation, which will come into force through regulation, implements government’s commitment to strengthen the authority of the General Manager to regulate the gambling sector, clarifies roles and responsibilities between the regulator and BCLC, makes anti-money laundering a responsibility of the regulator, and modernizes the GCA to meet the needs of the current and evolving industry.

With the new legislation, new regulations are required, for which the Act provides authority for both Lieutenant Governor in Council (LGIC) regulations and ten categories of General Manager (GM) regulations as below:

Gaming Events	Gaming Services and Gaming Workers	Horse Racing	Lottery Corporation Training Program	Lottery Scheme Marketing, Advertising, Promotion
Prevention and Detection of Unlawful Activities	Problem Gambling	Security and Surveillance	Source of Funds	Voluntary Self-Exclusion

Throughout the year, GPEB continued to lead the development of these regulations. This work comprised of detailed policy analysis and extensive review of consultation feedback. Given the complexity and scale of the changes under development, GPEB has taken a deliberate and thorough approach to ensure that the regulations best reflect government’s commitment to protecting the integrity of the gambling industry and establishing a modern, adaptive regulatory environment.

Transition to the Independent Gambling Control Office

When the new GCA comes into force, GPEB is also anticipated to transition to the new Independent Gambling Control Office (IGCO). The IGCO will focus exclusively on gambling regulation and delivery of gambling support services. Financial matters respecting BCLC revenue will fully transition away from the gambling regulator to the Ministry of Finance.

Significant changes are underway to support the transition to the IGCO. This includes the development of the IGCO's website, updates to the Gaming Online Service in line with the new regulations, supporting GPEB's divisions with updates to operational policies, and planned engagement with the gambling sector to ensure readiness and support with the transition.

In 2024/25, GPEB progressed work to review business processes to identify operational impacts and required updates to align with the new regulatory framework. This includes the development of new licensed gaming guidance and terms and conditions for charities and other eligible organizations that run gaming events to raise funds for community benefit. These documents will help clarify the application process, eligibility criteria, and requirements for running an event in alignment with the new Act and regulations. All IGCO transition work will be ongoing until the new Act is in force.



**INDEPENDENT
GAMBLING CONTROL
OFFICE**

OPERATIONS

GPEB’s Operational functions support the branch with financial, information technology, records management and workforce planning services.

FINANCIAL SERVICES

GPEB’s financial services unit supports all divisions and business units in GPEB. This includes operational financial services, facilities management, contract management and budget administration, strategic financial advice to GPEB’s executive, and distribution of slot machine revenue to the horse racing industry.

Refer to Appendix B, Table 11 GPEB Budget and Expenditures

RECORDS MANAGEMENT

The Records Management unit is responsible for ensuring GPEB records are stored, accessed, and managed in accordance with the *Document Disposal Act* and government’s Core Policy and Procedures Manual. This unit also manages GPEB’s response to Freedom of Information requests.

INFORMATION TECHNOLOGY

The Information Technology (IT) unit enhances, maintains, and supports GPEB’s line of business application environments, including the Gaming Online Service and accompanying infrastructure for GPEB business units, while ensuring that all data is securely managed.

The IT unit also delivers specialized reports and guides information management for each division. The intranet site provides a tool for internal communications and access to operational materials, while the public-facing site provides information about the branch’s operations, and a mechanism for applying for licences that are administered by GPEB.

WORKFORCE PLANNING

The Workforce Planning unit provides human resources leadership and support to GPEB. The unit manages hiring, leadership training, succession planning, strategic HR planning, and shares best practices with the branch.

APPENDICES

Appendix A: Gambling Permitted in British Columbia

Commercial Gambling	Casinos	Bingo Halls	Community Gaming Centers	Race Tracks	Lottery Outlets	PlayNow. Com	Licensed Events	Pubs & Bars
Commercial Bingo Games	X	X	X			X		
Lottery Products	X	X	X	X	X	X		X
Slot Machines	X		X			X		
Table Games	X					X		
Poker Tables	X					X		
Electronic Table Games	X		X			X		
Live Horse Racing				X				
Teletheatres	X		X	X				X
Single Event Sports Betting	X				X	X		X
Licensed Gambling Events								
Ticket Raffles							X	
Independent Bingo							X	
Social Occasion Bingo							X	
Wheels of Fortune							X	
Limited Texas Hold'em Poker							X	

APPENDICES

Appendix B: Information Tables

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Table 1: Licensed Gambling

		2024/25		2023/24		2022/23	
Licence Class	Event Type	Licences Issued	Net Revenue \$000's	Licences Issued	Net Revenue \$000's ⁴	Licences Issued	Net Revenue \$000's
Class A ⁵	Ticket Raffles (registered, major, minor)	489	139,420	445	95,621	489	104,752
	Bingos	59	7,165	65	6,114	63	4,612
	Wheels of Fortune						
	Social Occasion Casino						
Subtotal of Class A		548	146,585	510	101,735	552	109,364
Class B ⁶	Ticket Raffles	4,533	21,260	3,979	13,260	3,304	11,728
	Bingos	97	833	84	618	62	286
	Wheels of Fortune	10	10	8	5	4	3
	Social Occasion Casino	14	39	14	32	14	27
	Poker	67	423	54	168	57	211
Subtotal of Class B		4,721	22,565	4,139	14,083	3,441	12,255
Class C ⁷	Ticket Raffles	18	10,018	16	8,936	16	8,729
	Wheels of Fortune	2	235	2	228	2	259
	Bingos	1	7	1	7	1	3
	Limited Occasion Casino						
Subtotal of Class C		21	10,260	19	9,171	19	8,991
Class D ⁸	Ticket Raffles	4,521	4,971	4,455	2,387	3,654	2,013
	Bingos	167	360	131	183	102	172
Subtotal of Class D		4,688	5,331	4,586	2,570	3,756	2,185
Grand Total - All Licence Classes Issued		9,978	184,741	9,254	127,559	7,768	132,795

INFORMATION TABLES

Table 1: Licensed Gambling (continued)

- 4

Net revenue figures have been rounded and are estimated based on Gaming Event Revenue Reports (GERRs) received by May 23, 2024. Licensees submit GERRs as part of the 90-day post-licensed gambling event reporting requirements.
- 5

Class A licences are issued to eligible charitable, religious organizations, and other organizations or individuals raising funds for community benefit, for gambling events expected to generate gross revenue exceeding \$20,000.
- 6

Class B licences are issued to eligible eligible charitable, religious organizations, and other organizations or individuals raising funds for community benefit, for gambling events expected to generate gross revenue not exceeding \$20,000.
- 7

Class C licences are issued to approved boards of community fairs and exhibitions that operate ticket raffles, bingos, wheels of fortune and limited casinos. These licences are issued to established fairs and exhibitions only.
- 8

Class D licences are issued to eligible groups or organizations wishing to conduct small-scale gambling events expected to generate gross revenue not exceeding \$5,000.

INFORMATION TABLES

Table 2: Corporate, Lottery Retail and Personnel Registration

	2024/25		2023/24		2022/23	
	New	Renewed	New	Renewed	New	Renewed
Corporate Registrations⁹						
Gaming Services Providers	12	13	2	11	10	18
Gaming Equipment Suppliers	6	25	4	11	4	11
Associate ¹⁰ Companies	26	31	4	25	5	19
Ancillary Service Contractors	6	10	1	12	4	5
Senior Officials and Senior Employees	92	192	26	169	145	150
Totals	142	271	37	228	168	203
Lottery Retail and Personnel Registrations¹¹						
Gaming Workers ¹²	2,771	2,574	3,080	542	5,135	1,925
Lottery Retail Managers ¹³	306	356	130	636	281	615
Horse Racing Workers	133	306	143	306	172	383
Totals	3,210	3,236	3,353	1,481	5,589	2,922

9 Term length for new and renewed corporate registrations is up to five years but is commonly set to four years to allow time for the processing of renewals.

10 Associate Companies were not tracked prior to 2022/23, these are organizations that hold an interest in, or otherwise benefit from, or oversee, a Gaming Services Provider. The term, “associate” is defined in Section 2 of the Gaming Control Regulation.

11 New and renewed personnel (Gaming Worker) registration term is up to three years.

12 Gaming workers include all workers in the BC gambling industry defined by prescribed classes of registration in the Gaming Control Regulation.

13 Lottery Retail registration is cyclical and has a term of three years.

INFORMATION TABLES

Table 3: Registration Decisions

	2024/25			2023/24			2022/23		
Registration Type	Denied	Cancelled	Ceased ¹⁴	Denied	Cancelled	Ceased	Denied	Cancelled	Ceased
Gambling Workers	48 ¹⁵	43	3,639 ¹⁶	68	29	1,440	137	28	2,268
Horse Racing Workers	5	2	0	3	2	0	4	1	0
Corporate Registration (Senior Personnel)	0	0	83 ¹⁷	0	0	2	1	0	0
Lottery Retail Managers	0	0	346	2	1	315	2	1	315
Total	53	45	4,068	73	32	1,757	146	29	2,513

14

Ceased registrations primarily relate to expiries, organizational changes, and voluntary exits from the gaming industry. Cessations are administrative and not indicative of regulatory action being taken.

15

20 of the denied applications were due to incomplete application submissions and a failure to respond to requests for required information.

16

The volume of ceased Gambling Worker registrations is in the range of ceased numbers seen before the pandemic (3,751 in 2018/19 and 3,638 in 2019/20). This reflects a return to pre-COVID levels of turnover in the industry.

17

In 2024/25, the Corporate Registration Unit began actively tracking ceased Senior Personnel. The reported figures include individuals affected by industry ownership changes and those who left their roles for non-derogatory reasons such as retirement, role transitions, or divestment.

INFORMATION TABLES

Table 4: Gaming Supplies Certification

	2024/25		2023/24		2022/23	
Certification Type	Certification	Revocation	Certification	Revocation	Certification	Revocation
Lottery Tickets: Scratch & Win, Pull Tab	97	0	71	0	79	0
Online (Playnow.com)	107	1	271	0	109	0
Casino (Electronic Gaming Devices & Other Supplies)	425	15	447	33	501	14
Casino (Table Games)	1 *Interim Certified	0	1	0	2	0
Electronic Raffle System (ERS) (Licensed/Charitable 50/50)	4	0	2	0	5	0
Other (Lottery systems, Lotto Express, Bingo, etc.)	2	0	3	0	4	0
Total	636	16	795	33	700	14

* BCLC requested interim certification for Mississippi Stud Casino Table Game. Interim certification was granted to July 12, 2025, pending final copy of the game analysis, rules, and any additional information to the operation of this game before seeking full certification.

INFORMATION TABLES

Table 5: Number of Gambling Audits and Files by Category

Number of Gambling Audits and Files by Category	2024/25	2023/24	2023/22
Casinos, Community Gaming Centers, Bingo Halls, and Racetracks	11	11	14
BCLC's Conduct of Commercial & Lottery Gambling	7	6	7
Financial Integrity Analysis of Corporate Registrants	27	17	35
Gaming Grants	54	68	103
Licences	51	69	81
Total	150	171	240

INFORMATION TABLES

Table 6: Summary of Horse Racing in British Columbia¹⁸

	2024	2023	2022	2024	2023	2022	2024	2023	2022
	Race Days ¹⁹			Live Races			Horses Participated		
Thoroughbred									
Hastings Racecourse (Vancouver)	²⁰ 43	²² 44	²⁴ 45	288	317	312	1,685	1,814	1,987
Standardbred									
Fraser Downs Racetrack (Surrey)	²¹ 56	²³ 56	²⁵ 64	498	492	625	3,258	3,386	3,914

18 Horse Racing results are reported in calendar year as betting permits are issued for calendar year. All results from Canadian Pari-Mutuel Agency regarding wagering and drug testing are also reported by calendar year.

19 The number of horse racing days is determined by the different breed associations in consultation with the track operator through the Horse Racing Industry Management Committee and approved by the General Manager of GPEB.

20 In 2024, 45 race dates were approved: 43 were raced; the last 2 scheduled days of the season were cancelled at the request of the thoroughbred horseperson’s associations and track operator.

21 In 2024, 58 race dates were approved, 56 race dates were conducted; 2 were cancelled in December at the request of the standardbred horseperson’s association and track operator due to an equine cold virus that resulted in a shortage of horses that were fit to race.

22 In 2023, 45 race dates were approved: 44 were raced; 1 was cancelled due to unsafe air quality in August.

23 In 2023, 56 race dates were approved, and all 56 race dates were conducted as originally assigned.

24 In 2022, 45 race dates were approved: 45 were raced, 1 was cancelled due to a high Air Quality Health Index in September: 1 additional day was added in October.

25 In 2022, 69 race dates were approved: 64 were raced; 12 days were cancelled, (4 in January, 2 in February, and 2 in December due to unsafe track conditions due to weather; 1 in April due to an unexpected regulatory staff shortage; and 3 in December at the request of the horsepersons association and track operator); 7 additional days were added, (1 in April, 2 in May and 4 in June).

INFORMATION TABLES

Table 7: Horse Racing Rulings²⁶

	2024	2023	2022
Standardbred			
Whipping violations	11	4	8
Racing or driving infractions committed during a race	17	23	39
Drug or alcohol infractions involving either horses or registered horse racing workers	7	6	11
Inappropriate behaviour in the backstretch area of a racetrack	6	9	5
Licensing or registration violations	3	0	0
Horses that bled during a race	1	0	0
Restoration of a horse or a horse racing worker of good standing ²⁷	2	2	3
Other categories ²⁸	3	2	2
Total Standardbred Rulings	50	46	68
Thoroughbred			
Racing or riding infractions committed during a race	54	71	43
Drug or alcohol infractions involving either horses or registered horse racing workers	15	12	6
Entering an ineligible horse	2	1	1
Inappropriate behaviour in the backstretch area of a racetrack	11	21	12
Licensing or registration violations	10	5	2
Horses that bled during a race	1	1	2
Restoration of a horse or a horse racing worker of good standing ²⁷	4	6	5
Other categories ²⁸	17	19	15
Total Thoroughbred Rulings	114	136	86

INFORMATION TABLES

Table 7: Horse Racing Rulings²⁶ (continued)

- 26 Horse Racing results are reported in calendar year as betting permits are issued for calendar year. All results from Canadian Pari-Mutuel Agency regarding drug testing are also reported by calendar year.
- 27 When a licensee is suspended pending a hearing before the Judges/Stewards, a ruling is generated following the hearing reinstating them to good standing.
- 28 “Other” captures a ruling that does not fall within any of the other categories or is not race-related.

INFORMATION TABLES

Table 8: Horse Racing Wagering²⁹

	2024	2023	2022
	\$000's		
Hastings Park Live Races	3,065	3,680	3,365
Hastings Park Simulcast Wagers	11,538	12,644	12,564
Total HP	14,603	16,324	15,929
Fraser Downs Live Races	442	490	404
Fraser Downs Simulcast Wagers	2,328	3,144	4,219
Total FD	2,770	3,634	4,623
Hastings Park Races	120	164	191
Fraser Downs Races	49	45	41
Wagers on Other Racetracks	19,606	19,584	16,762
Total Teletheatre BC	19,775	19,793	16,994
Hastings Park Races	1,638	1,806	1,929
Fraser Downs Races	722	702	766
Wagers on Other Racetracks	77,992	75,878	76,699
Total HPIbet.com BC	80,532	78,386	79,394

29 Horse Racing results are reported in calendar year as betting permits are issued for calendar year. All results from Canadian Pari-Mutuel Agency regarding wagering are also reported by calendar year.

INFORMATION TABLES

Table 9: Investigations and Enforcement Actions of Incidents Reported

	2024/25	2023/24	2022/23	2024/25	2023/24	2022/23
Type ³⁰	Incidents Reported ³¹			Enforcement Action ³²		
Gaming Control Act Offences ³³	2,379	3,454	4,600	59	107	154
Criminal Code Offences ³⁴	4,464	4,625	4,790	41	74	39
Other ³⁵	1,091	1,565	1,291	108	122	27
Total	7,934	9,644	10,681	208	303	220

30

In the previous report, suspicious cash transactions were included in “Criminal Code Offences”, therefore proceeds of crime (POC)/money laundering reports have been included in “Criminal Code Offences” in this table for consistency. 2023/24 POC/money laundering incidents reported = 1045, with 0 receiving enforcement action.

31

“Incidents Reported” indicates that GPEB received a report or complaint.

32

“Enforcement Action” indicates that GPEB took action that resulted in recommended charges, fines, GPEB prohibitions, verbal or written warnings, and in the case of GCA reports, administrative actions.

33

“Gaming Control Act Offences” include all offences listed in the GCA, e.g., reports of code of conduct, registration files, minors, breach of prohibition.

34

“Criminal Code Offences” include reports of assault, cheat at play, common gaming house, counterfeit , extortion, fraud, illegal lottery, internet gaming (PlayNow.com), loan sharking, personation, robbery, theft, threat s, weapons possession, and POC/money laundering.

35

“Other” includes reportable incidents which lie outside the other defined categories and may include for example: abandonment of child, civil harassment, mischief, intoxication, drug use and assistance files to other jurisdictions.

INFORMATION TABLES

Table 10: Gambling Support BC

	2024/25	2023/24	2022/23
Program Outputs			
Number of prevention presentations	1,997	3,271	3,159
Calls made to Gambling Support Line ³⁶	2,885	2,509	2,937
Referrals to Gambling Support BC from Support Line ³⁶	375	419	666
Clients served (new clinical and outreach interactions combined)	1,298	2,468	2,649
Discovery Day Treatment Program participants (online)	67	83	81
Number of Contracted Service Providers			
Clinical Counsellors	16	17	19
Prevention Providers ³⁷	n/a	n/a	10
Indigenous Services Providers ³⁸	5	6	6
Gambling Outreach Support Providers	10	14	8

36

Metrics provided by United Way BC 211, contracted service provider for the Gambling Support Line.

37

As of fiscal 2023/24, Prevention Provider services have been incorporated by Gambling Outreach Support Providers.

38

Not all service providers identify as Indigenous but specialize in providing services in Indigenous contexts.

INFORMATION TABLES

Table 11: GPEB Budget and Expenditures

	2024/25	2023/24	2022/23
Branch Budget			
Core Operations	\$17,019,932	\$15,886,049	\$13,620,936
Gambling Support BC	\$4,520,353	\$4,500,000	\$5,352,129
Total Branch Budget	\$21,540,285	\$20,386,049	\$18,973,065
Branch Expenditures			
Salaries and Benefits Cost	\$14,597,423	\$13,739,319	\$13,929,643
Operating and Business Expenses	\$2,639,805	\$2,308,724	\$1,221,212
Subtotal	\$17,237,228	\$16,048,043	\$15,150,855
Gambling Support BC			
Salaries and Benefits Cost	\$1,590,165	\$1,490,045	\$1,064,014
Operating and Business Expenses	\$385,722	\$230,011	\$314,418
Contracts	\$2,248,025	\$2,882,164	\$3,087,806
Subtotal	\$4,223,912	\$4,602,220	\$4,466,238
Total Branch Expenditures	\$21,461,140	\$20,650,263	\$19,617,093
Surplus (Deficit)	\$79,145	\$(264,214)	\$(644,028)

